



Background

In 2007, New York-based Eastern Security Corporation switched its workforce scheduling from pencil and paper to its first software-based solution. This was their first step towards digital transformation but the legacy software's limitations became clear as the company grew. This drove Eastern Security Company to replace it with a modern solution.

"The payroll smoothness has just been great with PARiM."

Steve CohenField Operations Manager

Partner Success Story

Eastern Security Corporation easternsecuritycorp.com

The Challenge

While the previous legacy software provided some scheduling options suitable for a smaller scale, the company still had to manage its payroll manually. "As we started growing, we were going nuts with the payroll," explained Eastern Security Corporation's Field Operations Manager Steve Cohen. "We had paper timesheets that employees signed on which all of us were spending the entire day so people could get paid on time." Without a dedicated solution in place, manual payroll was also prone to human errors.

The Solution

PARIM Timesheet List helps Eastern Security Corporation cover the entire attendance tracking lifecycle. It delivers an instant overview of problematic timesheets and provides the ability to correct and approve them in bulk quickly. This makes payments swift and accurate with no risk of human errors. As timesheet accuracy is crucial, Steve found it fantastically useful that PARIM app allows staff to clock in and out on their mobile devices.

As an added benefit, Eastern Security Corporation has taken advantage of the PARIM Checkpoint Module that uses NFC tags for a location-based routes and tours system that allows visibility to ensure that security guards are doing patrols and when they do them. "We can provide printouts of security rounds whenever our customers need them. Our clients love it."

Using PARiM Workforce Management Software, Eastern Security Corporation operates in the NYC metropolitan area with 500 employees.